Exam Number/Code: PgMP

Exam Name: Program Management
Professional

Version: Demo

QUESTION NO: 1

Your program has 121 stakeholders that you'll need to communicate with. Your communications management plan defines how the communication should happen, what should be communicated, and the expected modality of the communications. You'll also need which one of the following as an input to the information distribution process in your program?

A. Change requests
B. Earned value management results
C. Stakeholder analysis plan
D. Performance reports

Answer: C

QUESTION NO: 2

What is the formula to determine earned value (EV) for a program?

A. Percent complete times percent remaining in the program
B. Percent completes time the program cost estimate
C. Percent complete times the program budget at completion
D. Percent complete times the program cost of labor and materials

Answer: C

QUESTION NO: 3

Olive is the program manager for her organization. She has created a request for proposal for a large portion of her program. In this work to be procured she has set several requirements for the vendors to participate. The chief among these requirements is a vendor must have at least four licensed electricians in his team. This requirement for four licensed electricians is an example of which one of the following terms?

A. Screening system
B. Scoring model
C. Vendor analysis requirements
D. Evaluation criteria

Answer: A

QUESTION NO: 4

You are the program manager for your organization. Management has asked you to create a document that will capture the stakeholders concerns, perceived threats, and

specific objectives about the program and its projects. What document is management asking you to create in this instance?

A. Requirements document
B. Project charter
C. Business case
D. Scope statement

Answer: D

QUESTION NO: 5
You are the program manager of the NHQ Program. You are working with your program team to ensure that the work in the program is done accurately and according to scope. You are also reviewing the team inspection process that will need to be done to ensure that the work is being done according to the scope. If the work is found to be defective it will need to be corrected before the program customers can inspect the work. What process are you completing to ensure that the work is done accordingly to scope?

A. Quality control
B. Scope verification
C. Quality assurance
D. Planning

Answer: C

QUESTION NO: 6
Your company and a competing company have created a teaming agreement for an opportunity.
Through this team agreement you and your competitor can complete a major program for a client.
This is, technically, a risk response for both organizations. What type of risk response are you dealing with in this instance?

A. Teaming
B. Exploiting
C. Accepting
D. Sharing

Answer: D

QUESTION NO: 7

A project manager in your program has estimated the cost of a program to be $145,000. As the project manager's project comes close to completion, the project manager realizes that he has still $27,876 left in his project budget. He decides to add some additional features to the project's deliverables in an effort to use the remaining budget. These additions will add value to the project and the project customer is likely to enjoy these new features. This is an example of what term?

A. Gold plating
B. Errors and omissions
C. Expert judgment by the project manager
D. Value added change

Answer: A

QUESTION NO: 8
Andy is the program manager of the HQN Program. This program is nearing its completion and there is still $25,000 left in the program budget. Andy has asked the program team to identify some extra deliverables that can be included in the program scope to improve the program deliverable but also to use all of the funds in the budget. What term is assigned to the actions that Andy is trying to do in this instance?

A. Value-added change requests
B. Zero based budgeting
C. Integrated change control
D. Gold plating

Answer: D

QUESTION NO: 9
What analysis type could you use in a program to compare the positive stakeholders and their position, power, and influence over your program to the same variable components of the negative stakeholders in your program?

A. Sensitivity analysis
B. Stakeholder analysis
C. Monte Carlo simulation
D. Force field analysis

Answer: D

QUESTION NO: 10

You are the program manager of the BHG Program. One of the projects in your program will be using new materials that are somewhat untested. You are worried that there may be delays and waste because the project team is unaware of how to accurately use these materials. You elect to send the people that will be using the new materials through training on how to complete their project work. You also allow them to purchase some of the materials to experiment on their use before the actual project work is to be done. You want to ensure that mistakes do not enter into the project. What type of action have you provided in this scenario?

A. This is an example of a preventive action.
B. This is an example of team development.
C. This is an example of quality assurance.
D. This is an example of a corrective action.

Answer: A